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Date September 9, 2005 Client-Matter 74577-030

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To: Examiner: Catherine M. Colon

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Message

Re: Inventor : Robert MANN, et al.
Serial No. : 09/841,219
Filing Date : April 24, 2001
Title : PERFORMANCE MEASUREMENT & MANAGEMENT
Att'y Docket : 74577-030

Attached please find the following:

- 1) AMENDMENT IN RESPONSE TO OFFICE ACTION OF JULY 12, 2005.

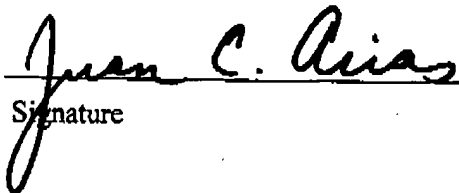
Please contact John C. Stellabotte at (212) 969-3413 if you have any questions.

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Juan C. Arias

Name of person signing the certification



September 9, 2005

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PATENT
Attorney Docket No.: 74577-030

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Serial No. : 09/841,219
Filing Date : April 24, 2001
Title : PERFORMANCE MEASUREMENT & MANAGEMENT
Examiner : Catherine M. Colon
Group Art Unit: 3623

AMENDMENT AND RESPONSE TO OFFICE ACTION

Sir:

Applicants respectfully submit the following amendments and remarks in response to the Office Action mailed on July 12, 2005. Please amend the above-identified patent application as follows:

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 10 of this paper.